

Compliance Guarantee Program

Airway Management is pleased to offer a 90-day patient Compliance Guarantee Program for CPAP naïve patients with its TAP® PAP Nasal Pillow Masks. We are confident that most patients will be compliant with therapy and qualify for billing beyond month three while using the mask.

Airway Management also guarantees patient satisfaction for the experienced CPAP user. If a patient is not completely satisfied during the first 30 days of use, we will replace the mask.

These guarantees are in lieu of any other applied warranties, breakage or misuse by the patient.

In the event that a naïve patient is non-compliant with therapy in the initial 90 days due to the TAP PAP Nasal Pillow Mask, or dissatisfied within the first 30 days of use, we will replace the mask to the supplier's inventory with a new one.

In order to qualify for a replacement, the provider must satisfy the following:

1. Certify that the fitting video was viewed and the mask was fit correctly.
2. The mask has not been misused and is in good working condition.
3. Fill out the Mask Questionnaire below and submit to contactami@amisleep.com.



Provider Information

DME Provider: _____ AM Acct #: _____
Contact Name: _____
Ship to Address: _____
City: _____ State: _____ Zip Code: _____

Mask Information

Set-Up Date: _____ Pillow Size: _____
Is the patient continuing to use CPAP? Yes No CPAP Pressure Setting: _____
Was headgear used? Yes No Was chinstrap used? Yes No
Return Date: _____ Mask Lot #: _____
Reason for return: _____

Replacement Mask Information

Manufacturer: _____
Mask Name: _____
Location of Original Mask: Returned to Homecare Company Discarded by Patient

