

Compliance and Satisfaction Guarantee

Airway Management is pleased to offer a 90-day patient Compliance Guarantee Program for CPAP naïve patients with its **myTAP PAP® Nasal Pillow Masks** and **Morf Nasal Masks**. We are confident that most patients will be compliant with therapy and qualify for billing beyond month three while using the mask.



Airway Management also guarantees patient satisfaction for the experienced CPAP user. If a patient is not completely satisfied during the first 30 days of use, we will replace the mask.

These guarantees are in lieu of any other applied warranties, breakage or misuse by the patient.

In the event that a naïve patient is non-compliant with therapy in the initial 90 days due to the myTAP PAP Nasal Pillow Mask or Morf Nasal Mask, or dissatisfied within the first 30 days of use, we will replace the mask to the supplier's inventory with a new one.

In order to qualify for a replacement, the provider must satisfy the following:

1. Certify that the fitting video was viewed and the mask was fit correctly.
2. The mask has not been misused and is in good working condition.
3. Fill out the Mask Questionnaire below and submit to contactami@amisleep.com.

Provider Information

DME Provider: _____ AM Acct #: _____

Contact Name: _____

Ship to Address: _____

City: _____ State: _____ Zip Code: _____

Mask Information

Set-Up Date: _____ Pillow Size: _____

Is the patient continuing to use CPAP? Yes No CPAP Pressure Setting: _____

Was headgear used? Yes No Was chinstrap used? Yes No

Return Date: _____ Mask Lot #: _____

Reason for return: _____

Replacement Mask Information

Manufacturer: _____

Mask Name: _____

Location of Original Mask: Returned to Homecare Company Discarded by Patient